

Dear Customer,

We are relieved to be able to inform you that the disastrous earthquake last Friday off the coast of northeast Japan and the following devastating tsunami has not led to injuries or other immediate personal problems amongst our colleagues at our headquarters or our production facilities nor has it led to any immediate damage to our factories. For the time being production is commencing normally.

Secondary effects may however be expected for which we will take appropriate measures. Such effects may be

- supply of raw materials and piece parts for which we are momentarily checking the status at each of our suppliers
- outgoing logistics for which we are checking each of our partners
- staff availability, which may temporarily be impaired when there is a disruption in public transport
- power and water supplies, which is expected to have temporary effects on our headquarters in the Tokyo area only

We will keep you updated on the developments and their influence on the supply chain as the situation becomes more clear.

Yours sincerely,



Hans Grobben
Director Marketing and Sales

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